	<b>INTEGRATED MANAGEMENT SYSTEM (IMS) MANUAL</b>	Rev.: 5 Page: 1 of 2
	<b>UNE-EN ISO 9001:2015 UNE-EN ISO 14001:2015</b>	

## **ANNEX A. IMS POLICY**

**OPTRAL** considers Quality and the Environment to both be essential, strategical factors for maintaining a high level in all products and services.

Therefore, we have an Integrated Management System based on the international standards UNE-EN ISO 9001:2015 and UNE-EN ISO 14001:2015, with the following scope:

*Design, manufacturing, marketing and sale of fibre optic cables, optoelectronic equipment and accessories.*


Our main objective is to obtain full client satisfaction by complying with the expectations generated by our products, and to improve day by day. This continuous improvement policy will allow us to consolidate our market position, improve our prestige and differentiate us from our competitors.

The company's general objectives for the next years are:

- Make Optral a reference company in the international market in the fibre optic telecommunications sector, particularly for Telecom FTTx, Datacom products, and high added value products and solutions.
- Improve our profitability by renewing our product and client portfolios.
- Adapting our products so that they are more environment friendly, and providing society with more sustainable elements.

In order to achieve the above objectives, the Management has based its strategy on the following approaches:

1. Understanding and responding to the needs and expectations of our customers, and also our current and potential interested parties.
2. Following and maintaining an integrated management system according to the standards, UNE-EN ISO 9001:2015 and UNE-EN ISO 14001:2015.
3. In compliance with the applicable legislation, regulations and laws.
4. Defining motivating quality and environmental proposals and objectives for the improvement, in line with our policy.
5. Rigorous compliance with the requirements specified for our products, and with commitments made to customers.
6. Implementing the "Continuous Improvement" concept in all the departments and processes of our Company, enhancing Work Groups (GRP) as a tool for the analysis and definition of proposals for improvement.
7. Promoting the rule of "doing things right the first time" among all our workers, in all our activities.
8. Promoting the development of new cables and solutions for fibre optics, by adapting to the changing needs of the market and the strategy of the company.

	<b>INTEGRATED MANAGEMENT SYSTEM (IMS) MANUAL</b>	Rev.: 5
	<b>UNE-EN ISO 9001:2015 UNE-EN ISO 14001:2015</b>	Page: 2 of 2

9. Controlling the adverse environment effects by taking into account the stages of the life cycle of our products.
10. Training all our company staff in the fields of quality, environment, commercial, technical and customer service.
11. Promoting the prevention of risks at work.
12. Fostering and incorporating sustainability criteria in our decision-making processes.

This Quality Policy is valid for the two production plants in Spain, Sant Iscle de Vallalta (Barcelona) and Fraga (Huesca), and all the Company areas or departments, and it must be understood and adopted by all our workers, and also by our business partners and other parties directly linked to Optral.

The Management team undertakes to safeguard its application and to review it regularly to ensure its continual effectiveness and adaptation to new strategies or objectives, and to the established IMS.

Sant Iscle de Vallalta, September 20<sup>th</sup>, 2021

Signed

  
**JOAN MARTIN //**  
**OPTRAL S.A. // CEO**

Director General